Margaret Moran 160 16th Ave San Francisco CA 94118

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose Sonic because they offered lower prices, more bandwidth and better customer service than Comcast. Sonic broadband is critical to my home because I'm retired and on a fixed income, and I need to talk to my friends and family and use the internet in myriad ways daily.

Previously, I was a customer of Comcast, and they were essentially my only choice for high speed broadband in my area. However, it was very expensive, and their speeds were inconsistent. Plus, their customer service was terrible, and they consistently sought to mislead me in their pricing. They had no incentive to improve their service because they had an effective monopoly in my area. I switched to Sonic as soon as they offered service in my area because Sonic offered a better product at a lower price.

Broadband competition is absolutely necessary in today's market. Allowing big companies, like Comcast, to stop smaller companies, like Sonic, from offering new fiber networks would hurt me. Competition pushes these smaller companies to offer better service and keep their prices lower.

Please do not stand in the way of local competition among internet and telephone service providers.

Thank you.

Margaret Moran